

Pre-bid Query				
dr.purchase@iisc.ac.in; import.purchase@iisc.ac.in -				
Page No	Claus No	Point	Query	
4	Section 1 Table	No. of Cover	Tender is Online or Offline. Physical tender to be submit or not.	<p>Only online tender. No offline. The Clause 2 o of Table in Page 3 may be read as follows. “The tender will be through the CPP portal and through two stage evaluation i.e. technical and financial evaluation”</p> <p>The words “Two Bid System: The tender should be submitted on the schedule with covering letter in the enclosed form duly signed. The quotation must be submitted in two envelopes, Technical Bid and Commercial Bid, superscribing on both the envelopes the tender no. and the due date and both these sealed covers are to be put in a bigger cover which should also be sealed and duly superscribed with Tender No. & Due Date” stands deleted.</p>
6	Section 2	7	Clearance can be possible subject to the proper licenses as per the custom requirements. IISc should provide the same.	IISc will provide all necessary documents. However, the agency is responsible to inform the list of documents required for each of these assignments and co-ordinate with IISc.
		8	Documents require prior to arrival of the shipment	The agency shall co-ordinate through their staff engaged in the institute premises.
		10	Insurance survey can be arranged. Who will bear the charges.	The agency shall bear the charges for the insurance survey for the loss incurred under the policies obtained by them.
		13	It is responsibility of IISc as now all the DGFT systems are online	The agency shall facilitate this without additional charge. IISc will provide all necessary documents as required by the agency.

		17	Charges of other port of India	Already mentioned in the schedule at Page No : 19
7	Section 2	18	Waiver of Fine & Demurrage	If the loss is due to negligence from the agency, agency shall bear all the cost and reimburse all the loss incurred by the institute.
		19	Recovery of loss from agent	
		20	Limit of Advance payment	No advance till the credit limit of 50 lakhs is exceeded.
		23	If a consignment (courier or cargo) arrived at any place other than Bangalore, then it will be sole responsibility of the CHA to bring it at Bangalore or get it cleared and forwarded to IISc without any additional cost.	Charges for the consignments received in other ports due to negligence of the agency shall be borne by the agency. In all other cases, charges will be reimbursed as per the schedule mentioned in Page No: 19
7	A	1	Please confirm shipping terms. CIP/CIF No control of agent. FOB/FCA/EXW control of agent.	In case the if the agency receives information through other means either from the Institute or the vendor, the agency shall make all efforts to ensure to receive the Pre- Alert/Advance Shipping Document. IISc will assess each case to assess the delay on the part of agency and only if the agency has not acted even after the information is available, then only this clause will be applied.
		2	Agent has no control of Face Less Custom system. Due to delay of custom system Demurrage may be incurred	The agency is engaged to deal with customs and get the items without any issues. It is their primary responsibility to coordinate with customs and ensure that IISc do not incur loss. The agency shall bear the loss if it incurred due to their negligence.
		6	Insurance cost who will bear	IISc will reimburse the insurance cost as per actuals.
8	B	5	Insurance can be done subject to CE certificate. Who will bear Insurance cost.	IISc will reimburse the cost to the agent as per actuals.
11	Section 4	5	Turnover. IISc purchase of 100 Cr than the CHA turnover should have minimum 25 % of	Not relevant to agency.

			the purchase	
		7	Live animal Bill of Entry should be proof of CHA. AWB is executed by your supplier. We have to submit bot the particulars or either 1	Both BoE and AWB shall be submitted.
12	Section 4	13	We are existing vendor. It is require to submit Solvency.	Yes.
13	Section 5 B	3	Charges are reimbursement ??	reimbursed by IISc provided there is no fault of Clearing Agent
14	Section 5 B	4	Custom Duty	Consolidated credit limit is 50 Lakhs.
		5	Insurance charges are on value of the shipment which cannot be fix. So it should reimbursed.	It is on actuals.
16	Section 5 E	10	Delayed payment any Interest is receivable from IISc??	Clause No : 10 of page 16 may be read as follows. "However, if advance payment, as aforesaid, is delayed for certain reasons, the agent shall ensure to pay on his own the entire sum as may be payable and submit the invoice for reimbursement. " IISc shall not bear any interest under any circumstances.
		11	Terms of shipment	The agent is responsible for all the loss/damage incurred from the point where he receives the consignment till the goods are delivered to the delivery location.
		13	Gold & Precious Items	IISc will provide all necessary documents. However, the agency is responsible to inform the list of documents required for each of these assignments and co-ordinate with IISc.
17	Section 5 F	5	Exchange rates	The exchange rate would be determined as per the BoE.

		7	Bank Release Order require for Delivery Order.	This clause says that the custom clearance should be initiated without waiting for bank release order which generally takes time. IISc is aware that the BRO is needed and expect that the agent's deputed representative at IISc will coordinate with IISc representative and IISc's bank for early getting of BRO.
		10	Unloading Charges	No unloading charges. Unloading at IISc is the responsibility of the agency.
18	Section 5 F	12	Demurrage charges for CIF/CIP where no control of agent	If the lapse is with IISc, demurrage charges will be paid. Else the agency has to bear the demurrage charges.
		14	Reimbursement of Insurance charges for general import shipments.	In case of export and re-import, the CHA is responsible to insure the consignment from the place of origin to the place of destination. IISc will reimburse the charges on actuals.
		15	Who will arrange the insurance	
19	Section 5 F	19	Hold payment due to damaged / short land. Confirm Shipping terms.	Yes
19	Section 5 G	2	If staff absence than 1000 deducted	Yes
20	Section 5 H	1	Termination period of 3 months. What is the dead line to issuance of PO. Why the PBG will forfeited.	POs already issued with the name of the CHA shall be handled by the agency only before terminating the contract. The PBG will be forfeited if the agency fails to comply with the tender conditions.
24		Note 1	Please confirm Incoterm accepted by IISc. For FCA & EXW what kind of document require for reimbursement.	IISc accepted the inco-terms.
		Note 2	FCA has additional charges as per the incoterms	Category D of group- B specifies the agency charges for various kinds of shipments. The agency shall quote his price considering all these charges.

25	Group B Category A	Any other charges	Please specify. It is W/H, Insurance etc.	W/H charges are included. Insurance charges will be as reimbursed as per actuals
26	Group B Category B	Any other charges	Please specify. It is W/H, Insurance etc.	W/H charges are included. Insurance charges will be as reimbursed as per actuals
26	Group B Category C	Dry Ice	This is Dry Ice charges or Service charges	Category C of Group B is inclusive of the cost of dry ice per Kg and the cost of replenishment.
27	Group B Category D	Any other charges	Please specify. It is W/H, Insurance etc.	W/H charges are included. Insurance charges will be as reimbursed as per actuals
	Group B Category E	Paying & Clearing	CHA are not allowed to clear the Courier shipments.	Service charges in Category E is for co-ordinating with the courier company for ensuring customs clearance and clearing the charges to the courier agency. The charges paid to the courier company will be reimbursed to the CHA as per actuals.
28	Group B Category F	Courier to Cargo Conversion	It is responsibility of Courier company. Once shipment converted into cargo mode than we can do the custom clearance. Please confirm which service IISc require	Service charges for courier to cargo conversion.
32	Section 7	EMD	Being the existing vendor, we have to pay EMD or Not. If yes than find attached MSME certificate for acceptance approval as tender shows MSEs.	Please go through the relevant clause on CPP portal
33	Section 7	PBG & FGB 1	We are existing vendor. It is require to submit new PBG or the same will be continue. As the validity of PBG is till 2025.	If PBG is provided, then it must be valid for a period Thirty months from the date of letter of intent.
		2	What will be the ratio consider for PBG. Reduce the performance security/PBG from 50 lakhs to 25 lakhs.	50 Lakhs/ No of agencies empanelled. The PBG for Rs.50 Lakhs will be divided by number of agencies empanelled through this bidding.
		3	Performance Security validity is sixty days beyond date of completion & PBG for sixty months. Please clarify difference of period.	If PBG is provided, then it must be valid for a period Thirty months from the date of letter of intent.

		8	We are existing vendor. Please confirm we have to submit fresh FBG or not.	Need a fresh FBG. However this can be negotiated based on the pending liabilities to/from the institute.
39	Annexure 4	2	50 Lac individual Shipment or Consolidated.	Consolidated
		3	Who will bear the cost of Insurance	IISc will bear the cost of insurance at actuals paid to the Insurance agency for the AWB value.
		4	Require CE certificate for insurance. Who will bear cost.	IISc will bear the cost of insurance at actuals paid to the Insurance agency for the AWB value.
		8 & 9	If delay in custom system than who will bear demurrage charges	Agency shall ensure that no delay in customs. If the delay is not attributable to the Institute, IISc will not bear the expenditure.
		12	Bank will not entertain 3rd party for BRO	Coordination shall be by the agency employee.
		18	Who will bear survey cost	CHA
41	Annexure 5	Table 1	List of Employee ??	Yes. With details
42	Documents	20	Copies of RCs ??	Yes. Required.
			Reduce FBG from 1 Crore to 50 Lakhs	Not accepted.
			Pick up charges will be quoted on case to case basis.	The agency service charges in Category A, Group B is inclusive of pickup and delivery charges from the seller w/h to delivery location.
	Section 4	Page 12	The Firm should be a member of IATA or FIATA and self-attested copy of membership should be enclosed	The Firm should be a member of IATA and having a valid consolidation license. Self-attested copy of membership should be enclosed. The word FIATA stands deleted wherever it appears in the tender document.

The insurance coverage for the consignments will be for the sum of assessable value, customs duty and GST. For Ex-works, the insurance coverage should be inclusive of freight charges also.