

**PROCEDURE FOR GROUP MEDICAL INSURANCE**  
**POLICY FOR THE REGULAR EMPLOYEES AND**  
**PENSIONERS OF INDIAN INSTITUTE OF SCIENCE AND**  
**THEIR DEPENDENT FAMILY MEMBERS**

**This is the procedure for the group Medical Insurance Policy and a part of the Institute Contributory Health Service Scheme:**

1. **CONTRIBUTION:** The rate of contribution is 1% of the pay in Pay Band plus Grade Pay. In case of pensioners/family pensioners the contribution will be 1% of the pay in Pay Band plus Grade Pay that he/she would have drawn (at the time of retirement) by him/her had he/she continued in service now but for his/her retirement/death. This contribution covers both the inpatient (including group medical insurance) and outpatient services.
2. **BENEFICIARIES:** The regular employees and pensioners of the Institute with their dependents. The  
Insurance coverage is restricted to Bangalore City only. However in case of inpatient treatment availed  
outside Bangalore city while on duty, the claim for reimbursement will be considered on case to case basis.

**Note:** The members are requested to verify the list of insured kept in Unit I A/Unit I B/Health Centre for inclusion of all entitled family members.

**3. DEFINITION OF FAMILY:**

A. 'Family' in respect of employees -

- (a) Husband/Wife
- (b) Parents or parents-in-law. A female employee has a choice to include either her parents or her  
Parents-in-law. Option exercised can be changed only once during the service period.

(c) Children including legally adopted children, stepchildren and children taken as wards subject to the following conditions:

**Unmarried Son:** Till he starts earning or attains the age of 25 years, whichever is earlier.

**Daughter:** Till she starts earning or gets married, whichever is earlier, irrespective of age limit.

**B. 'Family' in respect of pensioners: -**

(a) In case of regular pensioners - Spouse only

(b) In case of family pensioners (after the death of the pensioner) - only self

(c) In case of family pensioners (death while in service) - till the date of normal retirement of the employee - self and dependent children. Beyond that date self only.

**C. The coverage under the policy would be without any upper age**

**limit. D. Dependency**

The income limit for dependency of the family members (other than spouse) is Rs. 3,500/- per month plus the Dearness Relief admissible on Rs. 3,500/- on the date of consideration of the claim.

**NOTE: The definition of dependent shall be governed as per guidelines issued by the Central Government from time to time.**

**E. Addition & Deletion of Family Members during the Running Policy**

(a) **Addition to the family** is allowed in following contingencies during the policy:

(1) Marriage of the beneficiary (requiring inclusion of spouse's name)

(2) New born Baby from day one.

(b) **Deletion from Family** is applicable in following contingencies:

(1) Death of beneficiary.

(2) Divorce of the spouse.

(3) Member becoming ineligible (on condition of dependency).

## **F. New Employees:**

As regards to the new incumbents, the coverage in the group insurance scheme starts from date of submission of the family declaration and subsequent intimation to the Insurance Company. The family declaration should be submitted within 15 days from the date of joining the Institute.

## **4. IDENTIFICATION OF BENEFICIARIES:**

Beneficiaries shall be identified by a "Identity Card" issued by the Institute/Insurance company. Cards issued last year may be utilized since they are not having any validity date. If cards are not available may contact council section for getting new cards.

## **5. SUM INSURED AND BUFFER/CORPORATE SUM INSURED:**

(a) **Sum Insured** : The Scheme shall provide coverage for meeting all expenses relating to hospitalization of beneficiary members up to Rs. 1,00,000/- per family per year in any of the registered Hospital/Nursing Home/Day Care Unit. The benefit shall be available to each and every member of the family on floater basis i.e. the total reimbursement of Rs. 1,00,000/- (Rupees One Lakh only) can be availed either by one individual or collectively by all members of the family.

If the employee/pensioner has also opted for the additional insurance, then the insurance coverage for the member plus family will be basic insurance of Rs. 1,00,000 + additional insurance.

(b) **Buffer/Corporate Sum Insured:** An additional Sum Insured of Rs. 35 lakhs shall be provided by the Insurance company as Buffer/Corporate Floater. In case hospitalization expenses of a family exceed the original sum insured of Rs. 1,00,000/- plus the additional sum insured if any, the beneficiary is required to inform the IISc Authority with the details. On case to case basis, the IISc., Authority will decide the distribution and disbursement of the buffer amount. The maximum buffer amount would be Rs.1,50,000/- in case of **Cancer, Kidney and Cardiac Ailments** and in all other cases it would be limited to Rs. 50,000/- only. The buffer amount can be authorized only along with the basic coverage and exclusive buffer authorization is not admissible.

(c) **Limitations:**

- (i) Room Rent Limit: 2% of Sum Insured (Basic Insurance + Additional Insurance if any) per day and 3% of sum insured (Basic Insurance + Additional Insurance if any) in IC Unit per day
- (ii) The cost of maternity procedure is limited to Rs. 35,000/-
- (iii) Cataract surgery is limited to Rs. 25,000/- per eye.

**6.INSURANCE COVERAGE:**

**(A) In-patient benefits** - The insurance scheme shall pay expenses (subject to policy limitations) incurred in course of medical treatment availed of by the beneficiaries in a registered Hospitals/Nursing Homes within Bangalore, arising out of either illness/disease/injury and/or sickness. **The treatment must require at least 24-hours hospitalization (excluding day care procedures).** A list of empanelled hospitals/nursing homes are in Annexure I. Any addition/deletion of Hospitals will be notified.

(B) **Coverage of pre-existing diseases** - Pre-existing diseases, if any, shall be covered from day one under this insurance scheme.

**(C) Post hospitalization benefit** - All expenses (subject to sum insured and expenses not covered and policy exclusions) during the post-hospitalization period of up to 60 days required due to the treatment of the sickness for which hospitalization was done would be covered in this scheme limited to Rs. 5,000/- maximum.

**(D) Day Care procedures-**

The scheme would also provide for day care facilities (which require less than 24 hours hospitalization) for identified procedures. List of such procedures are in Annexure II.

## **(E) MATERNITY AND NEWBORN BENEFITS**

### **A. Maternity Benefit**

- (a) Maternity benefit is without 9 months waiting period.
- (b) Includes maternity related procedure/treatments arising from childbirth (including both normal delivery/Caesarean section, including miscarriage or abortion induced by accident or other medical emergency)

This **benefit would be limited to only first two living children** in respect of Dependent Spouse/Female Employee

The **new born baby** will be covered by the insurance policy **from the day one** without any waiting period.

The parents/guardians of the baby must report the birth of the child to appropriate IISc authority at the earliest.

The **cost of maternity** procedure is limited to **Rs. 35,000/-**

### **B. Newborn Benefit**

Newborn child (**single/twins**) to an insured mother would be covered under the scheme from day one for the expenses limited to Rs.5000/- incurred for treatment taken in registered Hospitals/Nursing Homes/Day Care Clinics as an in-patient.

If, in first pregnancy, twins are born then the benefit stand ceases for second pregnancy. However, if in second pregnancy twins are born then both the children will be covered.

## **7. PROCEDURE FOR AVAILING CASHLESS SERVICES IN NETWORK HOSPITAL/ NURSING HOME:**

1. Claims in respect of Cashless Services will be through the list of the network/empanelled Hospitals/Nursing Homes.
2. Cashless services for all planned medical treatment are subject to pre-admission authorization (referral letter) from the Health Centre.
3. In case of emergency, the Insurance Company should be contacted immediately after admission preferably through the hospital/ nursing home. The Insurance Company will send the authorization directly to the Hospital after obtaining referral letter from the Health Centre.

4. A panel of 28 Hospitals/Nursing Homes selected by the IISc Authority is available where admission will be processed without any deposit (cashless in absolute term). However, the employee has to pay for charges related to non-medical/non-admissible items.
5. Claims for hospitalization in non-network or non-empanelled hospital will be reimbursed by the Insurance Company after submitting the claim documents.
6. The Insurance company shall pay the hospital expenses up to the sum insured (including basic coverage + additional insurance + buffer authorized, if any) and the employee/pensioner himself has to pay the balance amount to the hospital. The Institute will not take any responsibility in payment of the balance amount to the Hospital. For reimbursement of the amount paid by the beneficiary exceeding the sum insured, additional insurance and buffer if any authorized, the beneficiary may submit to the Institute a claim which will be processed as per CHSS norms i.e., at St. John's Hospital rates.
8. **Claim Documents for non-Cashless Services:**

Claim documents in original as per details below should be submitted to the Health Centre **within 30 days from the date of discharge** from the Hospital to enable the Institute to forward the same to Insurance company for reimbursement. However, for Post-hospitalization treatment it shall be within 30 days from the date of completion of Post-hospitalization treatment.

### **Hospital Main Bills**

Hospital Detailed  
Bills Prescriptions  
Cash Bills Discharge  
Summary  
Investigation  
Reports  
X-ray and Scan  
reports Cash Paid  
Vouchers

**Note: All in Original**

## 9 (a) EXPENSES NOT COVERED UNDER THE POLICY

- Admission/Registration Charges
- Telephone Charges
- Attendant's Charges
- Home Visit/Nursing Charge – at residence after discharge
- Assistant fee/Follow up Charges in advance
- Thermometer Charges
- Container for Specimen/Disposable Bag Charges
- Admission Kit
- Insurance Processing Charges
  - External Surgical Aids: Lumbo-Sacral/Collar belt/ Knee cap/Knee brace/Walker/Hot water bag/Baby kit/Urine pot/Traction kit/Folding commode etc.
  - Inhaler/Nebulizer
  - Diet Charges
  - Special/Protein diet/Health drinks unless prescribed by the doctor
  - Documentation/Folder/Stationery/In Patient chart charges

### **Non Medical/ Non Admissible**

01.	Documentation Charges
02.	Blade
03.	Pulse Oxymeter
04.	Monitor
05.	S Cover
06.	Cautery
07.	N S T
08.	Gloves
09.	GRBS
10.	M S Solution
11.	Portable Scan
12.	Sanitary Pads
13.	Dietician Fee
14.	H I V
15.	HBSAG
16.	Leads
17.	Plaster
18.	Cotton Gauze
19.	Medico Legal Charge
20.	Skin Preparation
21.	Hand Sanitizer
22.	Enema
23.	Catheterization
24.	Biopsy Container
25.	GRBS(Needle)
26.	Dis. Cautry leads
27.	CARM Charge
28.	Luxury Tax

**The above list is only an indicative one and may change from time to time.**

**Note: Insurance processing charges are covered.**

### **(b) PERMANENT POLICY EXCLUSIONS**

- Injuries or diseases caused by war and war like operations
- Circumcision, Vaccination, Inoculation, Cosmetic treatment, Plastic surgery (other than as may be necessitated due to an accident or as a part of illness)
- Spectacles, Contact lenses, Hearing Aids, Crutches, wheel chairs, walking stick & collar Convalescence, General weakness, Congenital disease, Sterility, Venereal disease, Alcohol use, Self injury



- Diagnostic expenses not followed by active treatment for the ailment
- Vitamins and Tonics unrelated to treatment
- Injuries or diseases caused by nuclear weapons
- Abortion/voluntary termination during first three months of pregnancy
- Naturopathy Homeopathy , Ayurvedic and Unani treatments.
- Injuries sustained due as a result of active participation in any hazardous sports
- Diagnostics, X-Ray or Laboratory examination not consistent with or

incidental to diagnosis of positive existence and treatment of any ailment, sickness or injury for which confinement is required at Hospital/Nursing Home

- Instrument used in treatment of Sleep Apnea Syndrome and Continuous Peritoneal Ambulatory Dialysis and Oxygen Concentrator for Bronchial Asthmatic Condition

- Genetic disorders and stem cell implantation/surgery
- Experimental and unproven treatment

All non medical expenses including convenience items for personal comfort such as telephone, television, Ayah, Private Nursing/Barber or beauty services, Diet Charges, Baby Food, Cosmetics, Tissue Papers, Diapers, Sanitary Pads, Toiletry items etc.

All expenses arising out of any condition directly or indirectly caused by or associated with Human T-Cell Lymphotropic Virus type III(HTLD-III) or Lymphdanopathy associated virus(LAV) or the mutant derivative or variations deficiency syndrome or any syndrome or condition of similar kind commonly referred to as AIDS.

Domiciliary hospitalization

Dental treatment except in case of accident

**Name of the Insurance Company:**

**M/s Star Health & Allied Insurance Company Limited**

"Esteem Tower" #71, 3rd Floor, Railway Parallel Road,  
Kumara Park West, Bangalore - 560 020

**For any further clarification, Contact:**

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**Health Centre, Indian Institute of Science, Bangalore- 560 012**  
**Recognized Hospitals for cashless facility (by referral only)-2018-2019**

Sl. No.	Hospital Names	Address	Contact Numbers
1.	Bangalore Hospital	No.202, Rashtriya Vidyalaya Road,Basavanagudi, Bengaluru : 560004	080 4118 7600
2.	Bangalore Institute of Oncology	KH double Rd	2222 5698 / 5644 / F 22222146
3.	Bangalore Kidney Foundation	NO.638,Thimmaiah Road Nisarga layout Padmanabha Nagar Bengaluru: 560 070	080 26981086
4.	Bhagawan Mahaveer Jain Hospital	No.08, Miller Road, Vasanth Nagar Bengaluru : 560 052	080 4087 5555
5.	Chord Road Hospital	No.100/101; LIC colony near Shankar mutt west of chord Basaveswaranagar Bengaluru : 560 079	080 6719 2222
6.	Jayaprasad Clinic/Nursing Home	B.H Road Nelamangala Bengaluru : 560 123	27722165 / 3394
7.	Gokul Curie Cancer Centre	MS Ramaiah Hospital Campus	080 2218 2929
8.	Mahaveer Eye Hospital (Solanki Eye Hospital)	No. 191/1, 2 <sup>nd</sup> cross link road Malleswaram Bengaluru : 560 003	23562299 / 2211
9.	Mallige Medical Centre	31/32, Crescent Road, High Grounds	22261135/ 22203333 F 220 3333
10.	Manipal Northside Hospital	71, 11 <sup>th</sup> Main Road, Malleswaram, Bengaluru -560 003	080 3001 4000
11.	M.S. Ramaiah Memorial Hospital	New BEL Road, Bengaluru – 560 054	23608888/ 23609999
12.	Narayana Netralaya	121/C, Chord Rd, 1st R Block, Rajaji Nagar, Bengaluru - 560 010	080 6612 1300
13.	Ravi Kirloskar Memorial Hospital	No. 19, 2nd Main Road, Peenya 1st Phase, Bengaluru - 560 058	080 4260 2424
14.	Raj Mahal Vilas Hospital	No . 138, Aecs Layout, Near-Reliance Fresh, Sanjay Nagar, Bengaluru – 560 094	080 4266 4366
15.	St. John's Medical College & Hospital	John Nagar, Sarjapur Road, Bangalore - 34	080 49466029
16.	St. Martha's Hospital	No. 5 RBI colony Sampige Rama Nagar Nrupathunga Road,	18002080208

		<b>Bangalore – 560 001</b>	
17.	<b>Vijayanagar Global Hospital</b>	<b>No. 46 17<sup>th</sup> cross near main bus stand M.C Road Vijayanagar Bangaluru- 560 040</b>	<b>080 4240 8200</b>
18.	<b>St. Philomena Hospital</b>	<b>No 4, Mother Theresa Rd, Near Life Style, Vivek Nagar Post, Bengaluru : 560 047</b>	<b>080 4016 4433</b>
19.	<b>Fortis Hospitals Groups</b>	<b>01. Cunningham Road 02. Banergatta Road</b>	<b>080 4199 4444</b>
20.	<b>Vagus Hospital</b>	<b>No. 18<sup>th</sup> cross road margosa road Malleshwaram Bengaluru : 560 003</b>	<b>080 2356 9970</b>
21.	<b>Vikarm Hospital</b>	<b>No. 71/1, Miller Road, Opp Anne's collage Bengaluru- 560 052</b>	<b>080 3350 9007 (Only Multi bed)</b>
22.	<b>Columbia Asia Hospital</b>	<b>Hebbal Yeshwanthpur</b>	<b>080 4179 1000 080 3989 8969</b>
23.	<b>Apollo Hospital</b>	<b>No. 1, Old No. 28, Platform Road, Near Mantri Square Mall, Sheshadripuram, Bengaluru : 560020</b>	<b>080 4668 8888</b>
24.	<b>Hosmat Hospital Pvt. Ltd.,</b>	<b>No. 45, Magrath Road, Off Richmond Road, Bengaluru: 560025</b>	<b>080 2559 3796</b>
25.	<b>Fortis Hospital</b>	<b>111, West of Chord Road, Opp Rajajinagar 1st Block Junction, Bengaluru: 560086</b>	<b>080 2300 4444</b>
26.	<b>Nethra Eye Hospital</b>	<b>8, 80 Feet Road, Poojari Layout, Sanjaynagar, RMV II Stage, Bengaluru: 560094</b>	<b>080 2351 2666</b>
27.	<b>Vasan Eye Hospital</b>	<b>R T Nagara Basaveshwara Nagar Jayanagar</b>	<b>080 3920 7950 080 3941 9000 080 3989 0500</b>
28.	<b>Shaker Eye Hospital</b>	<b>633, 100 Feet Ring Road, 3rd Phase, JP Nagar, Bengaluru : 560078</b>	<b>080 2659 4505</b>

**SMO, Officer-in-charge, HC**